

FURUNO (UK) LIMITED GROUP

PRIVACY NOTICE

Introduction

This privacy statement outlines our policy concerning the collection and use of personal information by Furuno (UK) Limited and its subsidiary company, Furuno Leasing Limited (henceforth referred to as Furuno (UK)). Furuno (UK) Limited is a wholly owned subsidiary of Furuno Electric Company Limited, a company registered in Japan, with worldwide subsidiaries.

Furuno (UK) is committed to protecting the privacy of your information and will only collect and use personal data in a lawful manner consistent with the underlying contract to provide goods and services relating to Furuno products, and other products supplied by Furuno (UK). Any personal data you provide will be treated with the highest standard of security and confidence.

This statement covers any and all personal data collected by Furuno (UK) for the purposes of providing equipment and spare parts, managing service requests, and administering rental maintenance agreements.

Personal data Management

As a Data Controller we may collect and process personal data you provide Furuno (UK) in the course of the Group supplying equipment and spare parts, managing service requests, and administering rental maintenance agreements.

We will only request personal data where it is necessary for a specific purpose to fulfil our obligations under the appropriate contract e.g. to fulfil a service request, to supply equipment, etc. The personal information we might request could include your name, address, telephone number and email address.

Personal information will be retained by the company on secure and fully backed up servers located at Furuno (UK)'s head office. Personal data may be retained on employees' mobile devices to facilitate high quality communication and serviceability.

Transfer of personal data

Personal information may be shared outside of Furuno (UK) with its UK based dealer network, European sister companies (part of the Furuno Electric Company group), and the wider worldwide dealer network. The transfer of any personal information will only be made for the specific purpose of providing equipment or services, and not for any other reason or purpose.

Personal data will only be shared outside the EU only if there is an appropriate mechanism in place under GDPR, such as ensuring approved appropriate Standard Contractual Clauses are in place.

We may share personal data collected with 3rd party credit reference agencies.

We do not use any personal data obtained solely for marketing purposes. We provide business to business communications via email to ensure our dealer network and partners are fully aware of new products, updates, pricelists, charge-out rates etc.

We do not sell personal data to third parties, and do not use personal data to market indiscriminately.

Change in use of personal data

Should we wish to use any personal data collected during the course of our normal business for a purpose other than supplying equipment and spare parts, managing service requests, and administering rental maintenance agreements, we will notify the Data Subject accordingly. Data Subjects will have a choice as to whether or not we use their information in this different manner. Any consent obtained for a specific purpose can be withdrawn at any time.

How long will personal data be held?

Personal data will only ever be retained for as long as necessary to fulfil our lawful obligations under our contract with you. At the end of that period, data will be anonymised or destroyed. Personal data held as part of business to business contract will be kept by the business up to a maximum of 10 years

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal data, please write to us at:

Data Request, Furuno (UK) Limited, West Building, Penner Road, Havant, Hampshire PO9 1QY.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Changes to our Privacy Policy

This policy was last updated 16 May 2018.

If we decide to amend our Privacy Policy, we will post those changes on this website so our users are always aware of the information we collect and how we use it.

Website

The website www.furuno.co.uk does not use cookies or collect data, other than IP addresses from visitors. IP addresses are collected by the website to ensure an efficient user experience of the website.

www.furuno.co.uk is maintained by Furuno (UK). If you are aware of any error or omission with any of the information displayed within the website, please contact accounts@furuno.co.uk with an explanation of the error to be corrected, and the Group will respond and rectify errors without undue delay.